

# Innovation & Quality Assurance



Transwestern's Innovation & Quality Assurance team equips the firm's Management Services professionals to deliver a higher level of service and proven best practices for our clients. Our global reach and resources continue to grow, but our ownership approach to peak asset performance will always be people-driven and client-focused. The way we see it, better is bigger.

## BETTER SCOPE

We collaborate across geographic lines and multiple disciplines to provide extraordinary experiences for our clients in property management, accounting, financial reporting, sustainability, engineering and information technology. By creating seamless operations, we provide the tools and resources to enable our management teams to enhance property values for all types of ownership, including institutional investors and corporate users.

## BETTER APPROACH

Forward-thinking advisors work closely with our Management Services experts to deliver consistent performance at the property level. Improving processes through innovation and proficiency, we guide our property, accounting and engineering specialists to provide extraordinary operating efficiencies as part of the overall Transwestern Experience. With greater insight into asset performance and maximized returns, our clients can focus less on property operations and more on their core business.

## BETTER CAPABILITIES

- Improving building procedures/processes through efficiency and innovation
- Applying regional best practices on a national basis
- Documenting policies and procedures
- Operational and financial auditing
- Financial training
- Sustainability and LEED® training
- Operational and engineering training
- Coordinating annual SAS 70 Type II review
- Providing SWAT team for large-scale property transitions
- Real-time processing of communication



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